



Jackson County Circuit Court

December 20, 2021

NOTICE

Emails from Missouri courts are going into
spam folders of Yahoo Mail users

Missouri courts received a notice from the Office of State Courts Administrator (OSCA) regarding e-mails sent to Yahoo accounts. Here is what it stated:

OSCA has been made aware that emails from the courts.mo.gov email domain are being flagged by Yahoo Mail as spam and being delivered to the spam folder of @yahoo.com email users. This includes e-filing messages such as eNotice, eService and Track This Case notices. Attorneys and members of the public using Yahoo Mail may not see Court email messages in a timely manner.

OSCA IT reached out to Yahoo for resolution, but Yahoo is unwilling to correct the issue at this time.

Questions can be directed to the OSCA Help Desk at OSCA.Help.Desk@courts.mo.gov or (888) 541-4894.