

CONFIDENTIAL PERFORMANCE SURVEY

JOHN PRUITT KILLIAN, JACKSON COUNTY PUBLIC ADMINISTRATOR

The Judges of the 16th Judicial Circuit are charged with reviewing the performance of the Jackson County Public Administrator during his term of service for the purpose of determining whether he should be reappointed to that position. Please complete the following questionnaire and e-mail, fax, or mail it to Mary A. Marquez, the Court Administrator. Surveys must be received by **August 30, 2019**. The fax number for Ms. Marquez is (816) 881-3164 and her e-mail address is courtadministrator@courts.mo.gov. The mailing address for the Court Administrator's office is 415 E. 12th St., 3rd Fl., Kansas City, MO 64106

SOURCE INFORMATION:

Please check the box next to the caption which best describes the capacity in which you interact with the Public Administrator ("P.A.") or his staff:

- Mental health professional (physician, social worker, caseworker, advocate, etc.)
- Mental health consumer or family member of a consumer (includes wards of P.A.)
- Attorney, Banker, Accountant
- Other (please describe) _____

NATURE AND FREQUENCY OF INTERACTION:

Personal Contact with Public Administrator (number per year)

- 0 - 1
- 2 - 5
- 6+

Contact with Public Administrator's staff only (number per year)

- 0 - 1
- 2 - 5
- 6+

ACCESSIBILITY:

Rank the accessibility of the Public Administrator and her staff on a scale of 5 by circling the appropriate number (1 = inaccessible and 5 = readily accessible)

Public Administrator	1	2	3	4	5
P.A.'s Staff	1	2	3	4	5

DEMEANOR:

Rank the Public Administrator (only, not staff) on each of the following traits using a scale of 5 (1 = least favorable and 5 = most favorable; N/A = no personal interaction)

Civility	1	2	3	4	5	N/A
Cooperation	1	2	3	4	5	N/A
Compassion	1	2	3	4	5	N/A
Communication	1	2	3	4	5	N/A

RESPONSIVENESS:

Rank the responsiveness of the Public Administrator and his staff with respect to problems or issues of concern to you which you have asked that he/they address, using a continuum of 5

(1 = unresponsive and 5 = immediately responsive; N/A = no personal interaction).

Public Administrator	1	2	3	4	5	N/A
P.A.'s Staff	1	2	3	4	5	N/A

DECISION MAKING:

Rank the Public Administrator (only, not staff) on the following traits using a scale of 5

(1 = poor and 5 = excellent; N/A = no personal interaction).

Fairness	1	2	3	4	5	N/A
Timeliness	1	2	3	4	5	N/A
Logically based	1	2	3	4	5	N/A
Legally supported	1	2	3	4	5	N/A
Accountability	1	2	3	4	5	N/A

INTERACTION WITH WARDS:

Answer this question only if you are a Ward of the Public Administrator, or if you have personally observed interaction between the Public Administrator or his staff and the Wards served by the P.A.'s office. Rank the Public Administrator and his staff on the following facets of fiduciary responsibility using a scale of 5.

(1 = least favorable and 5 = most favorable; N/A = no personal interaction).

Public Administrator						
Frequency of contact	1	2	3	4	5	N/A
Consideration of Ward's input	1	2	3	4	5	N/A
Creativity in problem-solving	1	2	3	4	5	N/A
Displays respect for Ward	1	2	3	4	5	N/A
Staff						
Frequency of contact	1	2	3	4	5	N/A
Consideration of Ward's input	1	2	3	4	5	N/A
Creativity in problem-solving	1	2	3	4	5	N/A
Exhibits respect for Ward	1	2	3	4	5	N/A

OVERALL EVALUATION OF PUBLIC ADMINISTRATOR'S SERVICES:

(1 = poor and 5 = excellent)

Public Administrator	1	2	3	4	5
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SUGGESTIONS FOR IMPROVING SERVICES PROVIDED BY PUBLIC ADMINISTRATOR'S OFFICE:

ADDITIONAL COMMENTS:

The Reappointment Committee will offer interested persons the opportunity to personally address the Committee at one of its upcoming meetings. **If you would like to be notified of the date, time, and location of such a meeting, you will be required to provide your name and contact information.** If you wish, you may do so below, or by contacting the Court Administrator's office by phone at (816) 881-3658.

I wish to personally address the Committee regarding the reappointment of the Public Administrator.

Name

E-mail address, phone number, or other preferred method of receiving meeting information